

## Advising

# COMPANY REPRESENTATIVE

### ALSO CALLED

- Product manager
- Account manager
- Territory manager
- Business development manager
- Area consultant

#### WHAT'S THE JOB ABOUT?



- Selling goods and services offered by your company to farmers and rural businesses Seed, chemicals, fertilisers, stock feed, insurance, financial services, tractors, machinery and equipment, new technology, communications
- Promoting product quality and the company name

Visiting clients to demonstrate product, participating in field days and agricultural shows, identifying superior characteristics/qualities, providing prompt, efficient and reliable service.

- Providing advice about the product Matching product to needs, operation and use, limitations/constraints
- Completing sales

Quoting and negotiating prices and credit terms, preparing contracts, taking and recording orders, planning to meet sales targets and budgets

 Liaising between product manufacturers and users Reporting sales to employers, providing feedback on the marketing of new or established products

#### WORK CONDITIONS

- Company representatives often work long and irregular hours and may need to travel extensively.
- A vehicle, mobile phone and lap top computer may be provided by the company.
- Good personal presentation, excellent communication skills and efficient record keeping are essential.
- There is an expectation in rural areas of a high level of integrity in business dealings.



## Advising

#### **EXPERIENCE AND RELATED TRAINING**

- You can work as a company representative without formal qualifications.
- The larger agricultural franchises provide opportunities for their experienced sales staff to become sales representatives.
- Gaining a formal qualification will help you to develop the knowledge and skills that you need to excel as a company representative.
- If you are already working at this level, you may have your skills recognised by applying for an appropriate qualification.
- Your employer may require you to participate in sales conferences and short courses.
- Company representatives regularly develop and update their knowledge of their employer's and competitor's products and speak with other sales and marketing personnel.







## Advising

| Career path  | Training Requirements  |
|--|--|
| Sales staff  | VOCATIONAL TRAINING  |
| You provide customer service including product knowledge, stock receival, merchandising and sales.   | <ul> <li>Certificate 2 in Retail Operations</li> <li>Certificate 3 in Retail Supervision</li> </ul>                                  |
| Sales representative   | VOCATIONAL TRAINING  |
| You undertake the above tasks on behalf of your company.   | <ul> <li>Diploma in Agriculture</li> <li>Diploma in Rural Business Management</li> <li>Advanced Diploma in Rural Business</li> </ul> |
| Sales/Marketing manager  | Management   |
| If you have excelled as a sales representative<br>you may be given the opportunity to progress to<br>management where you will be responsible for<br>a network of sales representatives. | TERTIARY EDUCATION   |

### Related Jobs

- Farm manager
- <u>Rural contractor</u>
- Rural business manager/owner
- <u>Marketing officer</u>
- Rural financial counsellor



### CLICK HERE TO GO TO ACTIVITIES